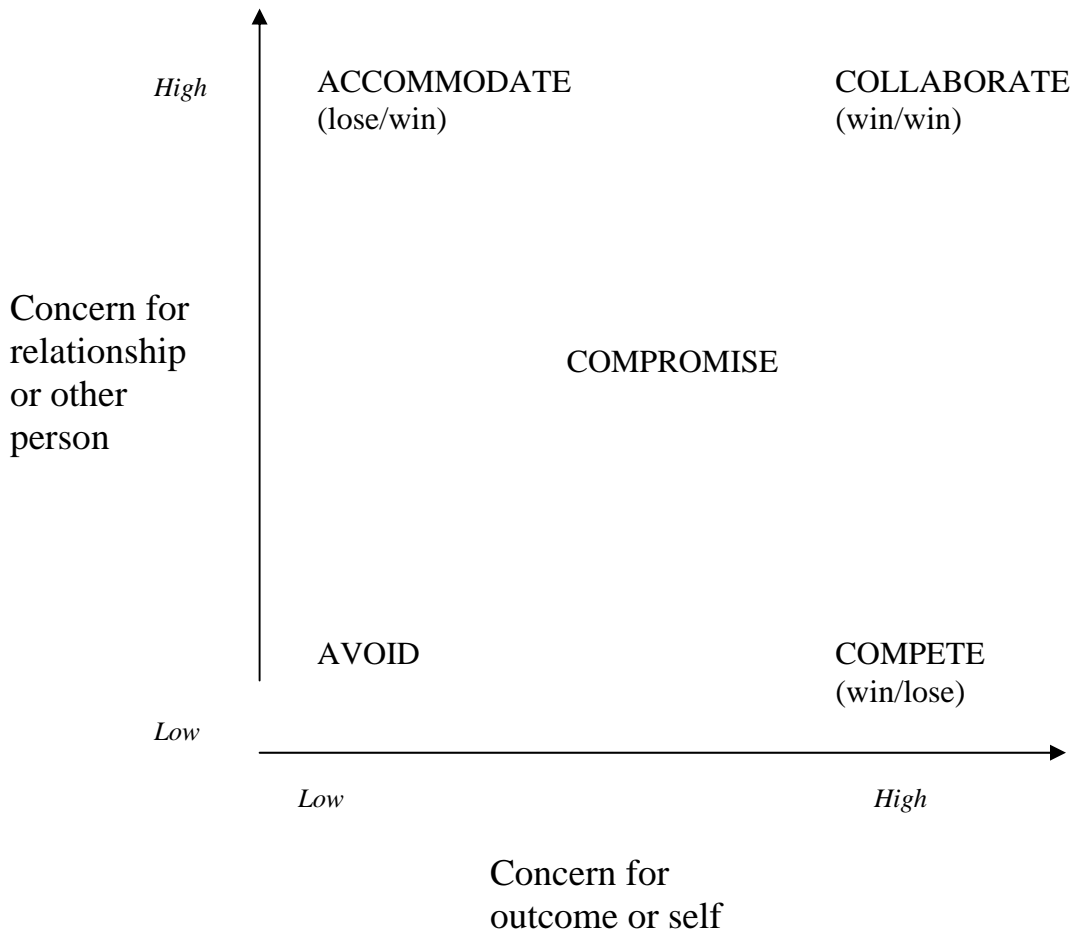


Conflict Management Styles



Understanding conflict management styles:

- There are choices when responding to conflict.
- There is no right or wrong conflict style; there are pros/cons to each.
- People often have a “dominate” conflict style, but depending on the situation they may choose alternate styles.
- Managing conflict effectively over time requires comfort in all styles.

**Adapted by Peninsula Conflict Resolution Center from materials by Moulton & Blake (1971) and Thomas & Kilmann (1974)*